

## **Opt-Out from the Use of Automated Decision Making Technology ("ADMT"); Consumer Rights Related to ADMT**

"ADMT" means any form of technology that processes personal information and uses automatic computation to replace human decision-making or substantially replace human decision-making, when making a Significant Decision. "Significant Decision" means a decision that results in the provision or denial of financial or lending services, housing, education enrollment or opportunities, employment or independent contracting opportunities or compensation, or healthcare services.

If you are a resident of California, Colorado, Connecticut, Delaware, Indiana, Iowa, Kentucky, Maryland, Minnesota, Montana, Nebraska, New Hampshire, New Jersey, Oregon, Rhode Island, Tennessee, Texas, Utah or Virginia, you may:

- Opt-out from our use of ADMT to make Significant Decisions related to you.
- Receive notice if we have made any Significant Decisions that concern you in connection with our use of ADMT, including the specific purpose and outcome of the ADMT-enabled Significant Decision.
- Obtain information regarding the reason that the ADMT activity resulted in the applicable Significant Decision, including the parameters affecting the ADMT output.
- Obtain information regarding what actions you can take, if any, that would result in a different ADMT outcome in the future.
- Obtain the specific pieces of your personal information that were used in the ADMT process and, if the ADMT-enabled Significant Decision was based on inaccurate data, you may correct same.
- Obtain information about how we plan to use ADMT in the future.

You can exercise the rights set forth above by indicating below, and providing the requisite information. For additional information concerning your privacy rights, please visit our Privacy Policy by [Clicking Here](#).

\* denotes required fields

**First Name: \***

**Street Address: \***

**Last Name: \***

**City: \***

**E-mail: \***

**State: \***

**Zip/Postal Code: \***

☐ Do not use my personal information to enable any ADMT to make any Significant Decisions related to me

☐ Inform me if you have made any ADMT-enabled Significant Decisions that concern me, including the specific purpose and outcome of the ADMT-enabled Significant Decision.

☐ Provide the reason that ADMT activity resulted in the applicable Significant Decision related to me, including the parameters affecting the ADMT output.

☐ Provide me with information regarding what actions I can take, if any, that would result in a different ADMT-enabled Significant Decision in the future

☐ Provide me with the specific pieces of my personal information that were used in the ADMT-enabled Significant Decision and/or correct this personal information.

☐ Provide me with information related to how you plan to use ADMT to make Significant Decisions in the future.

Users with disabilities (and any other users) who wish to opt-out from the use of their personal information to make ADMT-enabled Significant Decisions related to them, or who wish to exercise any of the other rights set forth above, can also contact us by emailing us at: [accesssupport@zentrointernet.com](mailto:accesssupport@zentrointernet.com); calling us at: 866-923-0982; or sending us mail to: Zentro, 420 North May Street, Chicago, IL 60642.

If we have a good-faith, reasonable and documented belief that a request to opt-out or other consumer rights request set forth above is fraudulent, we may deny the subject request.

Where you make a request to opt-out of the use of your personal information to make an ADMT-enabled Significant Decision and/or wish to exercise any of the other rights set forth above through an authorized agent, we will require that you or the authorized agent provide us with a valid written authorization executed by both parties, with the validity of such document determined by us in our reasonable, good faith discretion. Please submit such documentation to us at: [accesssupport@zentrointernet.com](mailto:accesssupport@zentrointernet.com); or: Zentro, 420 North May Street, Chicago, IL 60642.